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Ideaca is a Canadian based consulting firm that advises on, implements and supports business applications. We currently employ over 170 information technology professionals in our Toronto, Edmonton, Calgary and Vancouver offices. Recognized globally for delivering innovative solutions, Ideaca focuses on the following:

Enterprise Resource Planning (ERP)

Ideaca has one of the largest ERP consulting practices in Canada. While our core focus is Microsoft Dynamics AX, our consultants have extensive experience in various other ERP solutions including SAP, Oracle, SAGE and many others. Our ERP experts deliver a complete end-to-end, rapidly deployed solution, based on a deep understanding of your business needs and existing business systems. The result is a single, integrated solution that automates and streamlines business processes to significantly improve organizational efficiency and workflow.

Customer Relationship Management (CRM)

Ideaca has a wealth of experience with a number of CRM solutions, and as one of the first fully certified Microsoft Dynamics CRM partners in Canada we have delivered Dynamics CRM solutions since its initial release. Ideaca's experience includes over 40 successful CRM implementations for clients across many different industries. As a result, we have developed industry-specific best practices and built creative solutions for our client's unique business challenges.

Portals and Collaboration

Ideaca's Portals and Collaboration services integrate business information and applications into a single portal environment, connecting users to the knowledge, processes and technology needed to efficiently perform everyday tasks. We build portals that are collaborative, extendible and, efficient that make it easy for users to find the information they need, provide the control necessary for real-time reporting and sets the foundation to support future growth.

Custom Application Development

Ideaca's Custom Development teams are driven to help organizations meet business objectives more effectively. Our experienced technical and management consultants provide overall strategic vision and serve as trusted advisors in all aspects of business analysis and solution design.

Business Intelligence

Ideaca's Business Intelligence (BI) solutions use leading information technology to collect, consolidate and provide in-depth analysis of company data to enhance day-to-day decision making. By implementing BI systems, we help organizations reduce costs by leveraging the information-value in existing systems, increase productivity by making information quickly accessible across the organization, and increase customer satisfaction by providing an accurate picture of customers and markets.

Application Infrastructure

Ideaca's Application Infrastructure group creates solutions that encompass the technologies necessary to build and support enterprise applications and services. Our group provides necessary expertise in the technical support, operations processes, and human communications to ensure smooth alignment of the Development and Systems Integration team's deliverables with the servers, operating systems, security and networks managed by the customer's Technology Infrastructure (TI) teams.

Support

Ideaca's Support group is committed to providing post-implementation services to complement and augment every aspect of our traditional project consulting business. Our experienced Support group can assist your organization by providing planning and support services post implementation as well as support services that are adaptable to your needs, skills and capabilities